

Legal Notice

- [Legal Notice](#)

Privacy Notice

ASSA ABLOY is committed to protecting your personal data. This privacy notice describes:

- [the types of personal data we collect from you in connection with this website;](#)
- [how we use that information and why;](#)
- [who we share it with and where;](#)
- [how long we store it for;](#)
- [your rights, including how you can contact us if you have additional questions about the processing of your personal data; and](#)
- [how we can make changes to this notice.](#)

Please click on the links above to navigate directly to the relevant section of this privacy notice.

ASSA ABLOY Limited (trading as Yale), company registered in England and Wales under number 2096505, of School Street, Willenhall, West Midlands, WV13 3PW, United Kingdom as "data controller" is responsible for the processing of your personal data.

What personal data will we collect?

We collect and store:

- Information according to the table below which you submit in the app in order to obtain information from us.
- In addition to the information you submit, we are gathering information according to the table below:

App	User submitted	Gathered information
ENTR	Username	Device Serial Number

How and why will we use your personal data?

Why do we process this personal data?	What is the legal basis for such processing?
To provide you with the service you request when using the product.	Using your personal data in this way is necessary for us to respond to your request.
To set up and manage your account, for example by providing customer support and sending you notifications of changes to your account details.	Using your personal data in this way is necessary for us to provide you with the service.
To protect the security of our services and products, to detect or prevent unauthorized use of the service or product and / or to detect and prevent fraud, virus attacks, etc.	It is in our legitimate interests to process personal data in maintaining the security of our services and networks.
To carry out statistical analysis about the product to better understand how our product is used and make improvements.	It is in our legitimate interest to look at this information to understand how our product is being used and manage and improve it. Since no sensitive personal data will be processed and the processing is limited, we have concluded that our legitimate interest to conduct the improvements and analysis takes precedence over your privacy interest.
To send you communications about relevant products or services which may be of interest.	It is in our legitimate interest to provide you with information about products or services that may be relevant and adapted for you and the products you are using.
To send you software updates for your lock and additional accessories.	It is our legitimate interest to provide you with software updates for our products that may include improvements or enhancements.

Who and where is your personal data transferred to?

We may transfer your personal data for the purposes set out above:

- To organizations of the ASSA ABLOY Group, whether or not going to market as ASSA ABLOY, that market, sell and support our solutions in your country.
- To third parties who provide customer support services connected to this product or its functions, but only to the extent necessary to provide these services.
- When required by law; and/or
- To a buyer or a potential future buyer of our business.

Some recipients are located in countries outside the EU/European Economic Area (EEA). As in some cases these countries have a lower level of protection than that within the EU/EEA, when transferring personal data to countries outside the EU/EEA we use standard contractual clauses approved by the European Commission to ensure a sufficient level of protection for you

personal data. These standard contractual clauses can be found via the following link:
http://ec.europa.eu/justice/data-protection/international-transfers/transfer/index_en.htm.

We take measures to protect all personal data transferred to a third party, or to other countries, in accordance with applicable data protection laws and as stated above. A list of countries and recipient entities can be provided upon request, see Contact Us below.

For how long will we store your personal data?

We store personal data for as long as necessary to fulfil the purpose for which the data has been collected, and in accordance with our internal record retention schedule. This means that we delete your personal data when such data is no longer necessary to process a request, or to manage your account or our client relationship. Statistics which have been anonymised may be saved for longer.

Your rights

In relation to the personal data that we hold about you, you have the right to:

- Request a copy of your personal data from our records;
- Ask that we correct or erase your personal data (though this may mean that we cannot process requests, or that your account expires);
- Ask us to stop processing your personal data (for example as regards the use of the data to improve our product), or restrict how we process it (for example if you deem the data to be incorrect);
- Request the personal data used to provide you with information you requested, or manage your account or our relationship in a machine-readable format, which you are entitled to transfer to another data controller; and
- Withdraw your consent to us processing your data for marketing purposes at any time.

We may not accept a request to erase your personal data where we require it to comply with a legal obligation or in relation to a legal claim.

For information about how to requests to exercise your rights, see Contact Us below.

If you have a complaint regarding our processing of your personal data you are entitled to report this to the ICO (Information Commissioner's Office) at <https://ico.org.uk/concerns> or to the supervisory authority where you live or work if different, list of which can be found at http://ec.europa.eu/newsroom/article29/item-detail.cfm?item_id=612080.

How can we make changes to this privacy notice?

We may update this privacy notice from time to time in response to changing legal, regulatory or operational requirements. If we make any material changes to this Privacy Notice, we will notify you by placing a prominent notice on our website or in the app. Your continued use of the product after any such updates take effect will constitute acceptance of those changes. If you do not accept any updates to this privacy notice, you should stop using this product.

Legal Notice

ENTR App Terms and Conditions

Important note: Please read carefully all the terms and conditions of this agreement before you use ENTR App. Once you install the App, you are confirming acceptance of all terms and conditions. The Privacy Notice informs you of our policies regarding the collection, use and disclosure of Personal Information we receive from users of the App. By using the App, you agree to the collection and use of information in accordance with the Privacy Notice.

Service Regulations

When using ENTR App, the user must comply with the following principles.

- 1) Abide by the relevant regulations and policies of your country;
- 2) Comply with all web service network agreements, terms and conditions;
- 3) Do not use the service for any illegal activity, invasion of privacy or slander purposes;

App Upgrades

ASSA ABLOY reserves the right to upgrade and make adjustments at any time. App upgrades may require a relevant upgrade on the users' equipment to the relevant operating system in order to access new functionality. ASSA ABLOY cannot guarantee support for old operating systems indefinitely. In addition, ASSA ABLOY retains the right to change or limit some of the functions on the App. The user accepts this and the possible impact of this.

Customer Support Access

In cases where customer support requires access to your system, you could be prompted to temporarily change the password. It is your duty to immediately revert back the password after the support case has ended.

Security

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security. We recommend that you never re-use any password or share your password with any third party to protect the security of your account. If you believe your account has been compromised, please notify ASSA ABLOY immediately. ASSA ABLOY cannot be held responsible for any losses resulting from your account being compromised.

Changes to this Legal Notice

This Legal Notice is effective as of date specified above and will remain in effect until further notice. We reserve the right to update or change our Legal Notice at any time and you should check this Legal Notice periodically. Your continued use of the Service after we post any modifications to the Legal Notice on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Legal Notice. If we make any material changes to this Legal Notice, we will notify you by placing a prominent notice on our website or in the app.

Jurisdiction

This Legal Notice applies to the use of the ENTR App to operate ENTR products. In the event of any dispute, all parties agree that the jurisdiction and laws of England & Wales will be applied.

Contact Us

If you have any questions about this Privacy and Legal Notice, please contact our consumer support team at ENTR.App@assaabloy.com